**CYP Development and Support Officer**

## £20,500-£21,754 pro rata plus pension

## 25 hours

## Fixed term contract 1st December 2020 – 31st May 2022

**Job description**

Thrive Women’s Aid (Thrive WA) is an established and well respected organisation delivering support and services to women, children and young people and families impacted by domestic abuse. We consider ourselves to be a progressive and dynamic company that is at the forefront of our sector due to the high quality services delivered across our service.

Thrive WA is a friendly, supportive and rewarding place to work. We know that our employees are key to our organisations success and growth which is why we value our employees and offer support, training, development and progression to enable everyone to reach their full potential.

Your role will be to work within our Children and Young People’s Team to provide a comprehensive support service to those who are impacted by domestic abuse. To deliver a range of programmes, sessions and activities to assist children and young people to come to terms with what they have experienced and improve their mental, physical and emotional well-being. You will have a good understanding of the risks and support needs of families experiencing domestic abuse, and an ability to make service intervention decisions.

You will be someone who can provide high level specialist support to children and young people, ensuring that service standards are excellent. You will model high quality practice in your work, ensuring that a child centred approach is embedded in the support that you give. You will facilitate and develop 1 to 1s and a range of programmes to be delivered through group sessions. Furthermore, you will encourage their caregivers to understand the impact that domestic abuse has had on their behaviour, emotional wellbeing and bonding.

You will maintain links with key partners to ensure a comprehensive package of support is available for those with complex needs and referral pathways into specialist’s services are observed. You will attend statutory meetings (such as core groups and child protection conference) where relevant and you will ensure that information is shared appropriately and in line with GDPR confidentiality procedures.

You will be key in recording accurate service outcome data for use in reports to funders and ensure that comprehensive records of outcomes and activities of the service are uploaded to our data management systems.

**What would you need to be successful?**

* A motivated team player who ensures high quality
* Be able to spot risks and manage these effectively
* Strong initiative and decision making skills
* Excellent communication skills with a particular focus on age appropriate interpersonal skills
* An organised person who can manage workload effectively
* Experience in therapeutic intervention for children and young people

Your track record will include experience of delivering specialist support to children, young people and their families, enabling them to make positive changes.

**Benefits**

A pension scheme is provided, with a maximum employer contribution of 6%

Annual leave entitlement starts at 25 days (pro rata), with an additional day for each year’s completed service (to a maximum of 31 days)

**Things you need to know**

A disclosure and barring security check is required for this role.

Successful candidates will be based at Thrive WA Head office.

The post is exempt under the Sex Discrimination Act Section 7(2)(e) and is open to women only.

There is a requirement to participate in a 24-hour, 365/366 day per year on-call rota in compliance with our lone-working policy. On average this role requirement would be conducted for approximately 3 shifts per month but may vary due to the needs of the organisation.

**Working for Thrive WA**

**Vision**

Our Vision is to create safe communities, free from domestic abuse where people and families can flourish and build successful independent lives.

**Mission**

To be an innovative and sustainable provider of excellent, good value domestic abuse services that drive prevention, provide interventions and enable progression.

**Values**

Our work is underpinned by a set of values that were created and developed by staff. These include:

**R**ole model

**I**mproving, integrity and inclusive

**S**upportive

**E**xcellent, engaged and empowered

**Apply and further information**

**To apply**

Please complete an application form, noting the deadline below.

**Contact point for applications**

Antonia Ungless / [antoniau@thrivewa.org.uk](mailto:antoniau@thrivewa.org.uk) / 01639 894864

**Closing date**

9am on 26th October 2020.

**Interview date**

Interviews will be on 28th and 29th October 2020 and conducted through video call. We will liaise with you as to which platform (Zoom or Microsoft Teams) is preferable.

**CYP Development and Support Officer**

Job Profile

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| Job Title | Children and Young Person Support and Development Officer |
| Reporting to: | Projects Manager |
| Grade / Salary | £20,500-£21,754 pro rata plus pension |
| Hours | 25 |

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| Job Purpose |
| To provide a comprehensive support service, working with children and young people (CYP) who are impacted by domestic abuse. To deliver a range of programmes, sessions and activities to assist children and young people to come to terms with what they have experienced and improve their mental, physical and emotional well-being. |

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| Key accountabilities | |
| 1 | Use a child-centred approach to deliver a specialist Domestic Abuse support service to CYP, helping them to understand and come to terms with the effects of domestic abuse and develop coping strategies. Encourage CYP’s to participate in shaping and developing a service that meets their needs. |
| 2 | Plan and deliver a range of community based, age appropriate sessions and activities for CYP’s |
| 3 | Carry out risk assessments and initial needs assessments to determine what level of service is appropriate, making internal and external referrals as and when required |
| 4 | Encourage participation of mothers in the activities of their children and address some of the negative impacts of domestic abuse on the mother/child relationship |
| 5 | Deliver 1-1 sessions with CYP’s and a range of programmes in a group setting, including STAR and Young Person’s Recovery Toolkit |
| 6 | Be aware of child protection policy and procedures and act on any concerns or information regarding the safeguarding of children. Update Thrive WA database with client records, working within GDPR and confidentiality policies and laws. |
| 7 | Capture and record client outcomes, evidencing the impact of the service and providing information for reports as and when required |
| 8 | Co-ordinate the work of any volunteers to support the CYP service |
| 9 | Promote, advertise and publicise Thrive WA CYP Service to external stakeholders, building relationships with key external agencies |
| 10 | Be an active member of the Thrive WA team, contributing to team meetings and engaging in training, supervision and appraisal |
| 11 | To participate in the 24 hour, 365/6 day on-call rota in line with our lone-working policy. |

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| Line Management Responsibilities (Y/N) | N |

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| Qualifications and Training | |
| Desired | NVQ Level 4 Domestic Abuse |
|  | Play therapy |
| Essential | NVQ Level 3 or equivalent |
|  | Child Protection and Safeguarding (provided) |
|  | Health and Safety (provided) |
|  | STAR and Recovery Tool Kit Training (provided) |

**CYP Development and Support Officer**

Person Specification

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| **Criteria** | **Essential** | **Desired** |
| **Education and Qualifications** | At least NVQ Level 3 or equivalent in a relevant field, i.e. Health and Social care or Advice & Guidance | NVQ Level 4 or equivalent in a relevant field  Qualification or training in Domestic Abuse |
| **Experience** | At least 2 years experience of working with vulnerable children and young people and assessing their needs  Risk assessment and risk management for vulnerable children and young people  Planning and conducting age-appropriate play sessions and/or other activities  Developing child-centred support plans, encouraging co-production | Working in a domestic abuse related discipline  Providing advocacy on behalf of children and young people  Youth work  Developing and delivering parenting and educational programmes such as STAR and Recovery Toolkit |
| **Knowledge, skills**  **and abilities** | Knowledge of issues around domestic and sexual violence and abuse and its effects on children and young people  Proven liaison with statutory and voluntary agencies  Ability to manage own caseload and work autonomously. | Knowledge of one or more of the following areas: -  Child development,  Children’s rights,  Bonding and attachment,  Child Protection,  Substance Misuse,  Mental Health Issues. |
| **Personal attributes** | Good communication skills, particularly with children in an age appropriate way  Good interpersonal skills and an empathic approach to women and children affected by domestic abuse  A team player  Good organisational skills and the ability to prioritise workload effectively | Previous monitoring and evaluation experience, including using systems or databases |
| **Other** | Driving Licence and use of own car with business insurance  Commitment to the principles, aims and objectives of Women’s Aid  Ability to work within flexible work-pattern  Computer literacy – preferably Microsoft office  Ability to participate in the 365/6 day per year, 24 hour on-call rota in line with our lone-working policy. | Ability to speak Welsh  Ability to speak ethnic language |